

# Important Information About Your 2024 Bill

Thank you for choosing Peoples Gas to deliver safe and resilient natural gas to your home. We are committed to safety and serving our customers, and we work hard to manage our business prudently. The Florida Public Service Commission recently approved an increase to our base rates – only our second increase in the past 15 years – as well as adjustments to other charges. Impacts to the Customer Charge and Distribution Charge portions of your bill will be less than we originally proposed, and the Purchased Gas Adjustment (PGA), which reflects the cost of natural gas, will be going down.

## Typical components of a residential bill

- **Customer Charge** – This fixed monthly amount covers the cost of providing service to your location.
- **Distribution Charge** – This is a grouping of several costs including your base rate, a charge for energy conservation programs, legacy pipeline replacement and other costs. The portion of the distribution charge that will increase as a result of our rate request is the base rate. The other portions are adjusted annually. In 2024, charges for pipeline replacement will decrease and charges for conservation programs will increase.
- **PGA Charge** – The Purchased Gas Adjustment is the cost of gas purchased for you by Peoples Gas. This charge is passed through from suppliers to consumers and can fluctuate monthly within an approved range based on the price of natural gas. We do not mark up or profit from this charge. Because of recent decreases in the cost of natural gas, we are lowering the current PGA cap from \$1.49670 per therm to \$0.96838 per therm for 2024.
- **Florida Gross Receipts Tax** – Utilities collect this tax from customers and remit it to the state without markup.
- **Franchise Fee** – Similar to taxes, this fee is collected from customers and remitted to a municipality.

Rate Class	Annual Therm Usage	Monthly Rates Effective January 2024	
		Customer Charge	Base Rate
RS-1	0 - 99	\$ 19.06	\$ 0.35096
RS-2	100 - 249	\$ 24.36	\$ 0.35096
RS-3	250 - 1,999	\$ 31.48	\$ 0.35096
RS-GHP	N/A	\$ 31.47	\$ 0.12374
RSG (Residential Standby Generator)	N/A	\$ 31.47	\$ 0.28181

Miscellaneous Service Charges	Effective January 2024
Residential Meter Turn On	\$78.00 (\$34.00 per additional meter)
Residential Meter Reconnect	\$104.00 (\$33.00 per additional meter)
Account Opening	\$33.00
Temporary Turn-off Charge	\$33.00 per meter
Failed Trip Charge	\$25.00
Trip Charge/Premise Collection	\$29.00

*The above rates do not reflect the Purchased Gas Adjustment (PGA).*

*Rate schedules are subject to gross receipts taxes, city and state taxes and franchise fees, where applicable.*

*Base rates are part of the Distribution Charge line item on your bill.*



For more information, please visit  
[PeoplesGas.com/Rates](https://www.PeoplesGas.com/Rates)