

Standard Residential Gas

The following illustration explains the different sections of your bill.

TECO PEOPLES GAS
AN EMERA COMPANY
peoplesgas.com

Genevieve F. Norris
123 Main Street,
Tampa, FL 33609

Statement Date: August 02, 2023

Amount Due: \$29.96

Due Date: August 23, 2023
Account #: 1234567890

1 Account Summary

Current Service Period: June 29, 2023 - July 31, 2023

Previous Amount Due	\$33.63
Payment(s) Received Since Last Statement	-\$33.63
Current Month's Charges	\$29.96
Amount Due	\$29.96

2 Monthly Usage (Therms)

Learn about your newly redesigned bill and get deeper insights about your usage by visiting account.tecoenergy.com

3 Your Energy Insights

- Your average daily THMS used was **0.2% higher** than the same period last year.
- Your average daily therms used was **33.33% lower** than it was in your previous period.

4 Scan here to interact with your bill!

To ensure prompt credit, please return stub portion of this bill with your payment.

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Account #: 1234567890
Due Date: August 23, 2023

5 Pay your bill online at peoplesgas.com
See reverse side of your paystub or payment coupon for more ways to pay.

Go Paperless, Go Green! Visit peoplesgas.com/paperless to enroll now.

00000004 FTCT12786341791237513285135 23186293 01 000000 4 004

Genevieve F. Norris
123 Main Street,
Tampa, FL 33609

Mail payment to:
TECO
P.O. Box 31318
Tampa, FL 33631-3318

Make check payable to: TECO
Please write your account number on the memo line of your check. 900000007927211008564448000000880000

Summary Page

- 1 Account summary** - summary of your charges for current billing period and additional charges such as credits, adjustments, and late fees.
- 2 Monthly Usage** - displays up to 24 months of your usage history.
- 3 Your Energy Insights** - explains your usage patterns and how usage has changed month over month, and year over year.
- 4 QR code** - scan this QR code to login and access your Interactive Bill, where you can find charge explanations and more personalized insights.
- 5 Paystub** - indicates what is due for the current billing period, and how you can submit your payment either by mail or online.

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Account #: 1234567890
Statement Date: August 02, 2023
Charges Due: August 23, 2023

6 Meter Read

Service Period: Jun 29, 2023 - Jul 31, 2023 Rate Schedule: Residential Service RS-2

Meter Number	Read Date	Current Reading	Previous Reading	Measure Volume	BTU	Conversion	Total Used (Therms)	Billing Period
NNN00006	07/31/2023	1,608 (Estimated)	1,603	5 CCF	1,039	1.0000	5.2 Therms	32 Days

7 Charge Details

Customer Charge		\$18.10
Distribution Charge	5.2 THMS @ \$0.42721	\$2.22
PGA	5.2 THMS @ \$1.9163	\$8.87
Florida Gross Receipts Tax		\$0.27
Natural Gas Service Cost		\$29.96

8 Avg THMS Used Per Day

0.2 THMS (Jul 2022) vs 0.2 THMS (Jul 2023)

9 Important Message

Removing Your Envelope. We've noticed that you have been paying your bill electronically lately. To help cut down on clutter and waste, we are no longer including a remittance envelope with your bill. Should you want to mail in your payment, you can request a payment envelope by calling **813-223-0800** or simply use a regular envelope and address it to Peoples Gas P.O. Box 111 Tampa, FL 33601-0111.

10 Total Current Month's Charges **\$29.96**

For more information about your bill and understanding your charges, please visit peoplesgas.com

10 Ways To Pay Your Bill

- Bank Draft**: Visit peoplesgas.com for free recurring or one time payments via checking or savings account.
- In-Person**: Find list of Payment Agents at peoplesgas.com
- Mail A Check**: Payments: TECO, P.O. Box 31318, Tampa, FL 33631-3318. Mail your payment in the enclosed envelope.
- Credit or Debit Card**: Pay by credit Card using KUBRA EZ-Pay at TECOaccount.com. Convenience fee will be charged.
- Phone**: Toll Free: **866-832-6249**, Mon - Fri 7:30 am - 5:00 pm

Contact Us

Online: peoplesgas.com
Phone: **866-832-6249**
Commercial Customer Care: **877-832-6747**
Residential Customer Care: **813-223-0800** (Tampa) **352-622-0111** (Orcala) **954-435-0777** (Broward) **305-940-0139** (Miami) **727-826-3333** (St. Petersburg)

Hearing Impaired/TTY: 7-11
Power Outage: **877-832-6747**
Energy-Savings Programs: **877-832-6747**

Please Note: If you choose to pay your bill at a location not listed on our website or provided by People Gas, you are paying someone who is not authorized to act as a payment agent at People Gas. You bear the risk that this unauthorized party will relay the payment to People Gas and do so in a timely fashion. People Gas is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Details Page

- 6 Meter Read** - shows your previous reading, current reading, and total energy used in the current billing period.
- 7 Charge Details** - explains a breakdown of utility charges, taxes and fees, and miscellaneous credits.
- 8 Avg Therms Per Day** - shows the average usage per day trend and compares your average usage from the previous year.
- 9 Important Messages** - provides important messages about your services and accounts.
- 10 Ways To Pay** - displays all of the available payment methods and contact information.



For more information and additional bill variations visit
PeoplesGas.com/AboutMyBill