

Summary Billing

The following illustration explains the different sections of your bill.

1 Account Summary

TECO PEOPLES GAS AN EMERA COMPANY

Genevieve F. Norris
123 Main Street,
Tampa, FL 33609

Statement Date: August 02, 2023

Amount Due: **\$3,062.17**

Due Date: August 23, 2023

Account #: 1234567890

Previous Amount Due \$834.02
Payment(s) Received Since Last Statement -\$834.02
Current Month's Charges **\$3,062.17**

Amount Due \$3,062.17

Amount not paid by due date may be assessed a late payment charge and additional deposit.

2 Monthly Usage (Therms)

Bar chart showing usage from Aug to Jul for 2022 and 2023.

3 Your Locations With The Highest Usage

1000 Main St. Tampa, FL 80103: 13,995.2 Therms

1230 Main St. Tampa, FL 82105: 1,559.5 Therms

4 QR code - Scan here to interact with your bill

5 Pay stub - Amount Due: \$3,062.17

Pay your bill online at peoplesgas.com
See reverse side of your paystub or payment coupon for more ways to pay.
Go Paperless. Go Green! Visit peoplesgas.com/paperless to enroll now.

000000004 FTCT12786347912375328535 2386293 01 000000 4 004

Genevieve F. Norris
123 Main Street,
Tampa, FL 33609

Mail payment to:
TECO
P.O. Box 31318
Tampa, FL 33631-3318

Make check payable to: TECO
Please write your account number on the memo line of your check. 900000007927211008564446000000880000

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6 Summary of Charges by Service Address

Account Number: 1234567890

Energy Usage From Last Month: Increased Same Decreased

Meter	Read Date	Current	Previous	Measured Volume	BTU	Conversion	Total Used	Billing Period	Amount
8183969	07/31/2023	8,331	7,824	507 CCF	1,046	1.168	592.3 Therms	32 Days	\$286.78 33.6%
8183970	07/31/2023	7,509	6,224	1,285 CCF	1,041	1.000	1,337.7 Therms	32 Days	\$591.23 8.6%
8183971	07/31/2023	4,106	2,771	1,335 CCF	1,046	1.168	1,559.5 Therms	32 Days	\$661.60 22.5%
8183972	07/31/2023	25,944	22,524	3,420 CCF	1,046	1.168	3,995.2 Therms	32 Days	\$1,502.56 10%

Total Current Month's Charges \$3,062.17

7 For more information about your bill and understanding your charges, please visit peoplesgas.com

Ways To Pay Your Bill

- Bank Draft** - Visit peoplesgas.com for free recurring or one-time payments via checking or savings account.
- In-Person** - Find list of Payment Agents at peoplesgas.com
- Mail A Check** - Payments: TECO, P.O. Box 31318, Tampa, FL 33631-3318. Mail your payment in the enclosed envelope.
- Credit or Debit Card** - Pay by credit card using RUBRA E2 Pay at TECOaccount.com. Convenience fee will be charged.
- Phone** - Toll Free: 866-832-6249. Mon - Fri: 7:30 am - 5:00 pm.

Contact Us

Online: peoplesgas.com
Phone: 866-832-6249
Commercial Customer Care: 877-832-6247
Residential Customer Care: 813-223-0800 (Tampa), 863-299-0800 (Lakeland), 352-622-0111 (Orlando), 954-435-0777 (Broward), 205-940-0139 (Miami), 727-826-3333 (St. Petersburg)

Hearing Impaired/TTY: 711
Power Outage: 877-832-6247
Energy Savings Programs: 877-832-6247

Please Note: If you choose to pay your bill at a location not listed on our website or provided by Peoples Gas, you are paying someone who is not authorized to act as a payment agent at Peoples Gas. You bear the risk that this unauthorized party will relay the payment to Peoples Gas and do so in a timely fashion. Peoples Gas is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

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8 Service Address Header

TECO PEOPLES GAS AN EMERA COMPANY

Genevieve F. Norris
123 Main Street,
Tampa, FL 33609

Sub-Account #: 1234567890
Statement Date: August 02, 2023

9 Meter Read

Service Address: 123 Main St. Tampa, FL 80104

Meter Number	Read Date	Current Reading	Previous Reading	Measured Volume	BTU	Conversion	Total Used	Billing Period
8183969	07/31/2023	8,331	7,824	507 CCF	1,041	1.168	592.3 Therms	32 Days

Rate Schedule: General Service 1 - Transportation

10 Charge Details

Charge	Amount
Natural Gas Charges	
Customer Charge	\$45.00
Distribution Charge	592.3 THMS @ \$0.35855 \$212.37
PGA	592.3 THMS @ \$0.02080 \$12.32
Florida Gross Receipts Tax	\$17.09
Total Gas Cost, Local Fees and Taxes	\$286.78

11 Avg THMS Used Per Day

Bar chart comparing average usage for Jul 2022 (32 THMS) and Jul 2023 (20.4 THMS).

12 Important Messages

Removing Your Envelope. We've noticed that you have been paying your bill electronically lately. To help cut down on clutter and waste, we are no longer including a remittance envelope with your bill. Should you want to mail in your payment, you can request a payment envelope by calling 813-223-0800 or simply use a regular envelope and address it to TECO P.O. Box 31318, Tampa, Florida 33631-3318.

Current Month's Gas Charges \$167.06

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- 1 Account Summary** - summary of your charges for current billing period and additional charges such as credits, adjustments, and late fees.
- 2 Monthly Usage** - displays up to 24 months of your total usage history from all meters.
- 3 Your Locations With The Highest Usage** - highlights service address' that have used the most therms for the current billing period.
- 4 QR code** - scan this QR code to login and access your Interactive Bill, where you can find charge explanations and more personalized insights.
- 5 Paystub** - indicates what is due for the current billing period, and how you can submit your payment either by mail or online.

- 6 Summary of Charges** - displays the total cost of all of your meters by service address.
- 7 Ways To Pay** - displays all of the available payment methods and contact information.
- 8 Service Address Header** - shows the service address above the charge details for the meter being charged.
- 9 Meter Read** - shows your previous reading, current reading, and total energy used in the current billing period.
- 10 Charge Details** - explains a breakdown of utility charges, taxes and fees, and miscellaneous credits.
- 11 Avg Therms Per Day** - shows the average usage per day trend and compares your average usage from the previous year.
- 12 Important Messages** - provides important messages about your services and accounts.

i Please note: This sample only shows your first meter details. Your new bill will have additional pages for your other meters.



For more information and additional bill variations visit PeoplesGas.com/AboutMyBill